



F A M E C O L L E G E

International Business & Entrepreneurship School

“UK-ENDORSED HEALTHCARE PROFESSIONAL CERTIFICATIONS”

“Advance your healthcare career with globally
recognized UK-endorsed programs.”





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Introduction

UK-Endorsed Healthcare Certification Programs

Empowering Professionals • Advancing Standards • Achieving Global Recognition

The **Academy for E-Learning – Britain**, in collaboration with **FAME College – UK** and **IBES – UK**, proudly presents a suite of internationally endorsed certification programs designed to advance professional excellence across the healthcare sector.

These programs reflect the highest standards of UK-endorsed education and are tailored to equip healthcare professionals with the knowledge, skills, and global credentials required to lead effectively in today's complex healthcare environment.

Each certification is mapped to international competency frameworks such as NAHQ (USA), ASHRM (USA), and global healthcare management standards. Participants will benefit from applied learning experiences that blend theoretical foundations with practical, real-world applications — ensuring immediate relevance to professional practice.

Our mission is to empower healthcare professionals worldwide through quality education, innovation, and internationally recognized qualifications that foster leadership, integrity, and sustainable development in healthcare systems.



Programs Included

-  **Certified Hospital Manager (CHM)**
-  **Certified Professional in Healthcare Quality (CPHQ)**
-  **Certified Professional in Healthcare Risk Management (CPHRM)**
-  **Certified Professional in Patient Safety (CPPS)**





Endorsement & Partnership

Granting Authority: IBES – United Kingdom

Implementing Authority: The Academy for E-Learning – Britain

Academic Collaboration: FAME College – UK

Why Choose These Programs?

- A deep understanding of healthcare governance and operational excellence.
- The ability to design, implement, and evaluate quality and safety initiatives.
- The skills required to manage healthcare risks effectively and lead multidisciplinary teams.
- International credentials that reflect both academic rigor and professional credibility.



Each course has been structured to align with UK-endorsed academic frameworks and global standards, ensuring that graduates are equipped to make measurable contributions to healthcare organizations worldwide. Whether you are a clinician, administrator, or quality professional, these certifications provide the tools to elevate your practice, strengthen your leadership, and expand your global career horizons.

 **Empowering healthcare professionals to achieve international excellence in quality and patient safety.**





FAME COLLEGE

International Business & Entrepreneurship School

CERTIFIED HOSPITAL MANAGER (CHM)

"Advance Your Career in Healthcare Management
with UK Endorsed Certification"





Program Overview

The Certified Hospital Manager (CHM) program is a specialized professional qualification designed to develop advanced administrative and leadership competencies in the healthcare sector.

 Participants will gain modern management tools to:

- Efficiently lead hospitals and healthcare facilities
- Ensure high-quality services
- Optimize resource utilization
- Promote patient safety

 Target Audience

Healthcare managers, physicians with administrative roles, heads of departments, quality managers, and professionals aspiring to enter healthcare management.





Key Details

-  Mode of Study: Online (Instructor-Led + Practical Workshops)
-  Assessment: Weekly Assignments, Group Project, and Final Mock Exam
-  Award Upon Completion: UK-Endorsed Certificate from IBES – UK
-  Eligibility: Healthcare Professionals preparing for the CPPS (USA) Certification Exam

Why Choose This Program?

- ✓ UK-Endorsed Qualification – Internationally recognized certification accredited by IBES – UK
- ✓ Comprehensive Patient Safety Curriculum – Structured around the CPPS (USA) framework and global safety standards
- ✓ Applied Learning Approach – Combines theoretical modules, case-based learning, and simulation exercises
- ✓ Expert Instruction – Led by certified healthcare quality and patient safety professionals
- ✓ Career Advancement – Strengthens your global professional profile and enhances employability in hospitals and healthcare systems



 Empowering healthcare professionals to achieve international excellence in quality and patient safety.





Program Structure & Courses

Program Snapshot

- Duration: 8 Weeks (Structured Online Learning)
- Mode: Instructor-Led + Practical Workshops
- Assessment: Weekly Assignments, Midterm Quiz, Final Mock Exam

Weekly Learning Modules

Week 1 – Introduction to Patient Safety

- Definition, global importance, key concepts (errors, adverse events, near misses)
- Introduction to the CPPS certification domains.

Week 2 – Human Factors and Systems Thinking

- Understanding the Swiss Cheese Model, system design, human limitations, and resilience engineering in healthcare

Week 3 – Safety Culture and Leadership

- Defining and assessing safety culture, leadership roles, just culture principles, and addressing unprofessional behavior.





✔ Week 4 – Performance and Process Improvement

- Applying PDSA, Six Sigma, and process improvement tools (Flowcharts, Pareto, Fishbone) to enhance safety outcomes.

✔ Week 5 – Clinical Risk Management

- Medication safety, infection prevention, surgical safety checklist, and correct patient identification practices.

✔ Week 6 – Communication and Event Investigation

- RCA/FMEA application, transparent disclosure, and the CANDOR framework for communicating after incidents.

✔ Week 7 – Patient and Family Engagement

- Empowering patients as partners in care, using feedback to drive improvements, and developing engagement strategies.

✔ Week 8 – Final Review & Exam Preparation

- Comprehensive review of all CPPS domains, mock exam, and feedback for final readiness.





CERTIFICATION & CONTACT DETAILS

✓ Assessment & Evaluation

- Class Participation & Assignments – 10%
- Midterm Quiz – 20%
- Group Project – 30%
- Final Exam / Mock Test – 40%

✓ Learning Resources

- CPPS Online Review Course (CBPS)
- Patient Safety and Healthcare Improvement at a Glance (Wiley)
- HQ Solutions – Chapters on patient safety, human factors, and risk management
- RCA and FMEA Toolkits, Culture Survey Templates

✓ Award & Certification

- Participants who successfully complete all course requirements and assessments will receive a **Certified Charter from IBES – UK with UK-Endorsed Certification.**
- They will also be **fully prepared to take the official CPPS Certification Exam (USA)** and earn an internationally recognized credential.
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FAME COLLEGE

International Business & Entrepreneurship School

CERTIFIED PROFESSIONAL IN HEALTHCARE QUALITY (CPHQ)

8-Week Intensive Review Course
UK-Endorsed Certification Program + Preparation
to the official CPHQ examination (USA).

CERTIFIED PROFESSIONAL IN HEALTHCARE QUALITY





Program Overview

The Certified Professional in Healthcare Quality (CPHQ) course is an 8-week intensive review and training program aligned with the NAHQ CPHQ Exam Blueprint.

It combines interactive lectures, practical exercises, case studies, and mock exams to fully prepare candidates for the official CPHQ examination (USA).

Program Objectives

- Equip learners with comprehensive understanding of healthcare quality management principles.
- Build competence in data analytics, patient safety, leadership, and regulatory compliance.
- Prepare participants to successfully pass the international CPHQ exam.

Target Audience

- **Quality Managers and Coordinators**
- **Patient Safety & Risk Management Professionals**
- **Healthcare Administrators and Clinical Leaders**
- **Professionals preparing for the NAHQ CPHQ exam**





Key Details

- Granting Authority: IBES – UK
- Implementing Authority: The Academy for E-Learning – Britain
- Duration: 8 Weeks
- Total Hours: 40 Hours per Course

Why Choose This Program?

- ✓ **UK-Endorsed Qualification – Internationally recognized certification awarded by IBES – UK**
- ✓ **Comprehensive Curriculum – Structured around globally accepted professional standards**
- ✓ **Applied Learning Approach – Combines theoretical knowledge, practical exercises, and real-world case studies**
- ✓ **Expert Instruction – Delivered by certified professionals and experienced trainers**
- ✓ **Career Advancement – Boosts your professional profile and opens new global opportunities**



 **Empowering healthcare professionals to achieve international excellence in quality and patient safety.**





Program Structure & Courses

Program Snapshot

- Duration: 8 Weeks
- Mode: Online (Live + Recorded Sessions)
- Learning Style: Instructor-led training + Weekly assignments + Mock exams

Weekly Learning Modules

Quality Leadership & Integration

- Strategic quality planning
- Governance
- Alignment with healthcare goals.

Performance & Process Improvement (I & II)

- Lean
- Six Sigma
- PDSA
- Core QI tools (FMEA, Fishbone, Process Mapping).

Population Health & Care Transitions

- Data-driven strategies to improve community and care outcomes..





✓ Health Data Analytics

- Using statistics and dashboards for quality monitoring and reporting.

✓ Patient Safety & Risk Management

- Root Cause Analysis
- Safety culture
- Proactive risk assessment.

✓ Quality Review, Regulation & Accreditation

- Understanding compliance standards
- Accreditation
- Reporting systems.

✓ Comprehensive Review & Mock Exams

- Full-length tests
- Item discussions
- Personalized feedback.





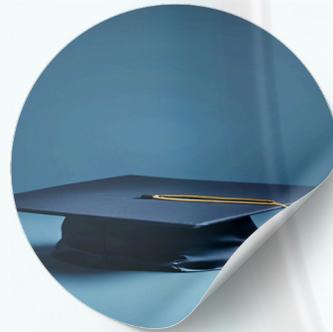
✓ Learning Materials

- HQ Solutions (5th Edition)
- NAHQ CPHQ Online Review Course
- Mometrix & ExamTopics Practice Question Banks
- Dashboards, RCA/FMEA Templates, and Sample Datasets

CERTIFICATION & CONTACT DETAILS

✓ Assessment & Completion

- Weekly assignments and quizzes
- Final comprehensive mock exam
- Instructor readiness evaluation



✓ Certification

- Participants who successfully complete the program and pass the final assessment will receive a **Certified Charter from IBES UK with UK-Endorsed Certification.**
- Graduates will also be **fully prepared and eligible to take the official CPHQ Exam (USA)** to earn another internationally recognized credential.





F A M E C O L L E G E

International Business & Entrepreneurship School

CERTIFIED PROFESSIONAL IN HEALTHCARE RISK MANAGEMENT (CPHRM)

8-Week Intensive Review Course
UK-Endorsed Certification Program + Preparation
to the official CPHQ examination (USA).



CERTIFIED PROFESSIONAL IN HEALTHCARE RISK MANAGEMENT CPHRM



Program Overview

The Certified Professional in Healthcare Risk Management (CPHRM) program is designed to prepare healthcare professionals for the international CPHRM exam administered by ASHRM – USA.

The course equips learners with the knowledge and skills to identify, assess, and mitigate risks while maintaining compliance with healthcare regulations and standards

Program Objectives

- Understand key concepts and principles of healthcare risk management.
- Identify and evaluate potential risks in clinical and administrative settings.
- Apply effective mitigation, control, and communication strategies.
- Align organizational processes with legal, ethical, and accreditation standards.
- Prepare confidently for the official CPHRM certification exam.

Target Audience

- Quality and Risk Managers
- Hospital Administrators & Clinical Supervisors
- Patient Safety and Compliance Officers
- Physicians, Nurses, and Allied Health Professionals
- Public Health and Healthcare Management Graduates





Key Details

- Granting Authority: IBES – UK
- Implementing Authority: The Academy for E-Learning – Britain
- Duration: 8 Weeks
- Total Hours: 40 Hours per Course

Why Choose This Program?

- ✓ UK-Endorsed Qualification – Internationally recognized certification accredited by IBES – UK
- ✓ Focused Healthcare Risk Curriculum – Designed according to international ASHRM standards and best practices
- ✓ Applied Learning Approach – Integrates real-world healthcare risk scenarios, case studies, and simulation exercises
- ✓ Expert Instruction – Delivered by qualified healthcare quality and risk management professionals
- ✓ Global Career Opportunities – Strengthens your credentials and enhances employability in hospitals, healthcare systems, and regulatory organizations



 **Empowering healthcare professionals to achieve international excellence in quality and patient safety.**





Program Structure & Courses

Program Snapshot

- Duration: 8 Weeks (Recommended Study Pace)
- Mode: Online Instructor-Led + Self-Paced Learning
- Assessment: Weekly Activities, Midterm Quizzes, Final Exam

Weekly Learning Modules

Week 1 – Fundamentals of Healthcare Risk Management

- Introduction to principles
- Processes
- Roles of risk management.

Week 2 – Legal and Regulatory Framework

- Understanding healthcare laws
- Medical liability
- Accreditation bodies (JCI, CBAHI, HCCS).

Week 3 – Risk Identification & Assessment

- Tools and techniques for recognizing
- Prioritizing
- Analyzing healthcare risks (RCA, FMEA).





✔ Week 4 – Risk Control and Mitigation

- Developing safety policies, preventive measures, and incident management procedures.

✔ Week 5 – Crisis Management & Communication

- Communication during crises, disclosure, and stakeholder engagement.

✔ Week 6 – Clinical Safety & Information Risks

- Managing patient safety, data protection, and medical equipment risks.

✔ Week 7 – Integrated Risk Management & Exam Prep

- Developing enterprise risk management plans and mock exam review.

✔ Week 8 – Future Trends in Healthcare Risk Management

- Governance integration, emerging technologies, and continuous improvement.





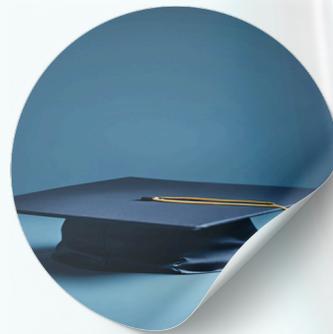
CERTIFICATION & CONTACT DETAILS

✓ Assessment & Evaluation

- Class Participation & Assignments – 10%
- Midterm Quizzes – 20%
- Group Project (Risk Management Plan) – 30%
- Final Exam / Mock Test – 40%

✓ Learning Resources

- ASHRM CPHRM Study Guide
- The Risk Management Handbook for Healthcare Organizations
- Accreditation Standards: JCI, CBAHI, HCCS
- RCA & FMEA Templates and Risk Assessment Tools



✓ Award & Certification

- Participants who successfully complete the program and pass all assessments will receive a **Certified Charter from IBES – UK with UK-Endorsed Certification.**
- They will also be **fully prepared to sit for the official CPHRM Exam (USA)** to obtain an internationally recognized credential.
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FAME COLLEGE

International Business & Entrepreneurship School

CERTIFIED PROFESSIONAL IN PATIENT SAFETY (CPPS)

8-Week Intensive Review Course
UK-Endorsed Certification Program + Preparation
to the official CPHQ examination (USA).



CERTIFIED
PROFESSIONAL
IN PATIENT
SAFETY
CPPS



Program Overview

The Certified Professional in Patient Safety (CPPS) program is designed to prepare healthcare professionals for the international CPPS certification exam (USA).

It provides a comprehensive understanding of patient safety principles, systems thinking, human factors, risk management, leadership, and strategies to foster a strong culture of safety across healthcare organizations.

Program Objectives

- Understand the fundamental principles and importance of patient safety.
- Analyze and mitigate risks using RCA, FMEA, and other safety tools.
- Apply systems thinking and human factors concepts to improve care quality.
- Promote a just and transparent safety culture within healthcare organizations.
- Communicate effectively with teams, patients, and families during safety events.
- Prepare confidently for the international CPPS exam.

Target Audience

- **Physicians, Nurses, Pharmacists, and Allied Health Professionals.**
- **Patient Safety and Quality Officers.**
- **Healthcare Managers and Administrators.**
- **Risk Managers and Compliance Professionals.**
- **Individuals aspiring to specialize in healthcare quality and safety.**





Key Details

-  Mode of Study: Online (Instructor-Led + Practical Workshops)
-  Assessment: Weekly Assignments, Group Project, and Final Mock Exam
-  Award Upon Completion: UK-Endorsed Certificate from IBES – UK
-  Eligibility: Healthcare Professionals preparing for the CPPS (USA) Certification Exam

Why Choose This Program?

- ✓ UK-Endorsed Qualification – Internationally recognized certification accredited by IBES – UK
- ✓ Comprehensive Patient Safety Curriculum – Structured around the CPPS (USA) framework and global safety standards
- ✓ Applied Learning Approach – Combines theoretical modules, case-based learning, and simulation exercises
- ✓ Expert Instruction – Led by certified healthcare quality and patient safety professionals
- ✓ Career Advancement – Strengthens your global professional profile and enhances employability in hospitals and healthcare systems



 Empowering healthcare professionals to achieve international excellence in quality and patient safety.



EMERGENCY

Program Structure & Courses



Program Snapshot

- Duration: 8 Weeks (Structured Online Learning)
- Mode: Instructor-Led + Practical Workshops
- Assessment: Weekly Assignments, Midterm Quiz, Final Mock Exam

Weekly Learning Modules



Week 1 – Introduction to Patient Safety

- Definition, global importance, key concepts (errors, adverse events, near misses)
- Introduction to the CPPS certification domains.



Week 2 – Human Factors and Systems Thinking

- Understanding the Swiss Cheese Model, system design, human limitations, and resilience engineering in healthcare



Week 3 – Safety Culture and Leadership

- Defining and assessing safety culture, leadership roles, just culture principles, and addressing unprofessional behavior.





✔ **Week 4 – Performance and Process Improvement**

- Applying PDSA, Six Sigma, and process improvement tools (Flowcharts, Pareto, Fishbone) to enhance safety outcomes.

✔ **Week 5 – Clinical Risk Management**

- Medication safety, infection prevention, surgical safety checklist, and correct patient identification practices.

✔ **Week 6 – Communication and Event Investigation**

- RCA/FMEA application, transparent disclosure, and the CANDOR framework for communicating after incidents.

✔ **Week 7 – Patient and Family Engagement**

- Empowering patients as partners in care, using feedback to drive improvements, and developing engagement strategies.

✔ **Week 8 – Final Review & Exam Preparation**

- Comprehensive review of all CPPS domains, mock exam, and feedback for final readiness.





CERTIFICATION & CONTACT DETAILS

✓ Assessment & Evaluation

- Class Participation & Assignments – 10%
- Midterm Quiz – 20%
- Group Project – 30%
- Final Exam / Mock Test – 40%

✓ Learning Resources

- CPPS Online Review Course (CBPS)
- Patient Safety and Healthcare Improvement at a Glance (Wiley)
- HQ Solutions – Chapters on patient safety, human factors, and risk management
- RCA and FMEA Toolkits, Culture Survey Templates

✓ Award & Certification

- Participants who successfully complete all course requirements and assessments will receive a **Certified Charter from IBES – UK with UK-Endorsed Certification.**
- They will also be **fully prepared to take the official CPPS Certification Exam (USA)** and earn an internationally recognized credential.
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Registration & Contact

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